Course Information

Effective Communication for Financial Institution Supervisors

Bridgetown, Barbados

May 26 – 29, 2026

INSTRUCTOR	LANGUAGE	SCHEDULE	HOST
Board of Governors of the Federal Reserve System	**English**	**9:00 am to 4:30 pm**	**Central Bank of Barbados**

Course Overview

This seminar provides participants with an overview of key topics in soft skills training, including interpersonal communication, team dynamics, the value of diverse perspectives, microaggressions, and effective questioning techniques. Through guided practice, participants will strengthen their presentation and communication skills, receive targeted coaching, and engage in constructive peer feedback.

The seminar also focuses on conducting effective meetings and fostering collaboration within a bank examination environment, equipping participants with practical tools to enhance teamwork, communication, and professional effectiveness in their day-to-day work.

Course Objectives

- Identify and demonstrate communication skills that maximize meeting effectiveness.
- Recognize different communication styles and understand their impact on team dynamics.
- Understand current topics in corporate soft skills, including microaggressions and the value of divergent perspectives.
- Conduct meetings with management involving adverse examination findings or difficult situations, demonstrating the ability to manage conflict and confrontation effectively.

Target Audience

This seminar is intended for bank supervisors who work in team settings, lead bank examinations, or manage projects, and who also deliver presentations to the management of their supervisory entity and/or supervised financial institutions.

Limited to 2 participants per institution

Registration Deadline: May 8, 2026

Contact: vallejo@asbasupervision.org